THE WARE at Park Central

Technology on Campus

Park Central residents have many different types of technology services at their fingertips. Most of the technologies are available in the apartments and even across campus. Here is a list of available services:

o Wireless Internet

o Wired Internet (Ethernet) Ports

o MyParkCentral.org Email

o Cable Television

o Phone Service

o Music & Memory ℠

What Tech Can I Bring to Park Central?

o Windows Laptop/Desktop/Tablet

o Apple Laptop/Desktop/iPad

o Chromebook

o Linux Laptop/Desktop

o Smartphones

o Biomedical Devices

o Digital Picture Frames

o Game Consoles *(Only available using ethernet connection)*

o Smart TV/DVD *(Only available using ethernet connection)*

o Streaming Devices *(Only available using ethernet connection)*

o Captel Phones *(Only available using ethernet connection)*

o DVR/TiVo *(Only available using ethernet connection)*

Approved or Restricted Technology

Residents are welcome to bring gaming, streaming, or smart devices to campus, but the device must be able to connect with an ethernet connection to use Park Central's network. To use wired devices, residents must register the MAC (network) address of the device to receive network connection via ethernet. See below for a list of approved or restricted devices on Park Central's network.

Allowed or Restricted Devices	Status
Game Consoles	Allowed, wired network only
Apple TV	Allowed, wired network only
Smart TVs or DVD Players	Allowed, wired network only
Roku	Allowed, wired network only
DVR/TiVo	Allowed, wired network only
Captel Phones	Allowed, wired network only
Smartphones/E-Readers	Allowed, wireless network
Smart Home Speaker	Allowed, wired or wireless network
Windows Laptop/Desktop/Tablet	Allowed, wired or wireless network
Apple Laptop/Desktop/iPad	Allowed, wired or wireless network
Chromebook	Allowed, wired or wireless network
Biomedical Devices	Allowed, wired or wireless network
Digital Picture Frames	Allowed, wired or wireless network
Security Cameras/Smart Doorbell	*Not Allowed* on PKC's Network (wired or wireless)
Google Chromecast	*Not Allowed* on PKC's Network (wired or wireless)
Amazon Fire Stick	*Not Allowed* on PKC's Network (wired or wireless)
Roku Streaming Stick	*Not Allowed* on PKC's Network (wired or wireless)
Wireless Printer	*Not Allowed* on PKC's Network (use USB or Bluetooth)
Wireless Access Points	*Not Allowed* on PKC's Network (wired or wireless)
Routers	*Not Allowed* on PKC's Network (wired or wireless)
Ethernet Switch	**Approval Required** (BCS Technology Department)
Other	**Approval Required** (BCS Technology Department)

Network Devices

The PKC networks are owned, operated, and maintained by the BCS Technology Department. In order to maintain the integrity and security of the networks, only network devices approved and managed by the BCS Technology Department are allowed on the PKC networks. Consumer-grade network hubs and routers can disrupt the PKC network and can introduce serious security issues. The policy against connection of these unapproved devices is enforced campus-wide.

System Requirements

During the registration process, your device will be checked to ensure the operating system is current (including latest critical security patches), updated anti-virus software is installed, and the MAC address will be collected. Contact The BCS Technology Department at (806) 337-5291 to schedule the registration.

Television Service

A basic cable TV package is provided in each apartment at no additional cost. For questions regarding the television service or to report a problem, call The Ware's Front Desk at (806) 337-4000.

Phone Service

Local phone service is provided in each apartment at no additional cost. A unique phone number is assigned to each apartment by the PKC phone systems. For questions regarding the phone service or to report a problem, call The Ware's Front Desk at (806) 337-4000.

Dialing Instructions	
On-campus	Dial the last 4 digits of the telephone number
Local	Dial 8, then the seven-digit telephone number
Long-distance	Dial 8 + 1 + (area code) + (seven-digit telephone number)

MyParkCentral.org Email

Residents of the Park Central campus can request an email account on the myParkCentral.org domain. The email is hosted by Google and can be accessed by an internet browser from any device with internet access. Call The Ware's Front Desk at (806) 337-4000 to request a myParkCentral.org email account.

Music & Memory ℠

Music & Memory ℠ helps people in nursing homes and other care organizations who suffer from a wide range of cognitive and physical challenges to find renewed meaning and connection in their lives through the fit of personalized music. Call The Ware's Front Desk at (806) 337-4000 for more information.

Television Mounting

Mounting a television to a wall is permitted on the Park Central campus. The resident must provide necessary mounting hardware. The fee to mount the television is $150.00. Contact the BCS Technology Department to coordinate at (806) 337-5291.

Custom Wiring

The apartments at Park Central have different wiring configurations for wired internet (Ethernet), cable TV, and phone service. The wiring allows various options for technology in the apartment. Custom wiring can be added to the apartment. Contact the BCS Technology Department at (806) 337-5291 to discuss potential costs and options.

Guests of the Park Central Campus

Technology on Campus

Park Central guests, including family members and friends of residents, have many different types of technology services. Most of the technologies are available throughout the campus. Here is a list of available services:

o Wireless Internet
  - SSID: PKC
  - Password: pkcguest
o Library Desktop Computers

Wireless Internet Locations

Guest Wireless Internet	Locations
Park Place Towers	Dining Room, Front Lobby, Guest Rooms, and Parlor
Plemons Court and The Talmage	The Talmage Lobby
The Continental	Dining Room, Front Lobby, Guest Rooms, and Parlor
The Grill	Dining Room
The Harrington	Dining Room
The Moore	Lobby
The Ware	Juniper I Activity Room, Juniper II Activity Room, Second Floor Dining Room

Where Can a Guest Access a Computer with Internet?

Computers are available in the libraries of the Clubhouse, The Harrington, Park Place Towers, and The Continental. The computers can be used for work, leisure, social media, email, and more.